



H&Ds | HIGHLIGHTS & DETAILS

Enhanced Concierge Care Benefits Included as Part of the Annual Fee

These offerings are not covered by Medicare or by other insurance plans. My practice size is smaller which allows me/my office staff to provide you with the following membership benefits:

Direct communication with me or my assistant during business hours. When you call my office during office hours there will be no recording to navigate, only real people to take your call, with a real concern for your health and well-being.

Extended time during Comprehensive Annual Exam visits. Appointments will generally be scheduled for approximately 30 minutes, but some appointments (for example, a Comprehensive Annual Health Assessment) will be scheduled for approximately 60 minutes. My aim is to afford you the time to thoroughly address all your questions and concerns.

Coordination of care with specialists. I will facilitate specialist care that you need, including, when indicated, help with obtaining timely appointments and direct contact with the specialist provider.

Personalized hospital care. Should you need to be hospitalized, I will make myself available when I can to communicate with you, even when you are admitted to a facility at which I do not have privileges or where I am not your attending physician. If you wish, unless hospital policy or protocol does not allow, I will do what I reasonably can to remain involved in your care by communicating with the hospitalists or other attending physicians who are providing services to you.

“Virtual” consultations and long-distance care. I will offer a “virtual” consultation as determined on a case-by-case basis, at my discretion and subject to applicable state law requirements. However, if in my judgment you need to completely address your acute medical issue where you are located, you will be encouraged by me to seek local medical attention.

Convenient email communication for non-urgent health issues or questions. You will receive a prompt response from me. Because email communications are not always secure, please use discretion when choosing topics to discuss with me via this platform. **Your patient portal is the best way to communicate securely and confidentially.**

Strong focus on preventive medicine and long-term health and wellness. As part of my commitment to your long-term health and wellness, my philosophy is to educate you about the importance of fitness, weight management, and healthy living. In addition to the clinical services I already offer through my practice, I will assist you to identify and evaluate wellness providers and offerings. This will support your effort to take an active role in managing and maintaining your good health.

My personal cell phone number will be provided to you. This allows easy and direct communications for urgent medical problems that occur outside of my regular office hours. I will use my reasonable best efforts to be available to hear from you when you are ill or injured, to coordinate your care. **For emergencies, however, always call 911 first.**